



## TRANSPORTATION/SHIPPING POLICY

For an order to qualify for paid transportation, it must meet one of the following conditions; failure to do so will result in actual freight charges added to the invoice:

1. Items other than pet foods or intravenous solutions, which includes pharmaceuticals, biologicals, instruments, supplies, and equipment totaling \$125.00 or more.
2. Any combination of products totaling \$200.00 or more.
3. Back order items and any items accompanying them with the exception of additional pet foods or intravenous solutions. Actual freight will be pro-rated on additional food or solutions added.
4. Special order items will be subject to a freight charge unless they meet the minimums in #1 or #2 above.
5. Any special order items being returned or refused will be charged a 25% restocking fee.
6. No delivery fee for local deliveries made by our trucks.